



WESTHOLME
SCHOOL

PARENTAL QUESTIONNAIRE

APRIL 2011

WESTHOLME SCHOOL

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When you chose Westholme, there would have been a number of criteria that you would have considered in the future. For each family these will differ. It would be very helpful for you to let us know how each of the areas below is to you as a parent, and how satisfied you are that we are delivering on these criteria.

This is the guide:-

Importance:	1 = Top Priority	Satisfaction:	1 = Very satisfied
	2 = Important		2 = Satisfied
	3 = Of minor importance		3 = Dissatisfied
	4 = Unimportant		4 = Very dissatisfied

I / We have a child / children at:
(Please indicate how many at each School if appropriate)

Nursery Infants Junior Girls Junior Boys Senior

	Importance
Learning inside and outside the classroom	
Quality of teaching	
Small class sizes	
Encouragement of responsible attitude to study	
Exam results	
Sports opportunities available	
Artistic and musical opportunities	
Choice of subjects available	
Careers advice	
IT provision	
Ethos	
Friendly atmosphere	
Strong pastoral care	



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PARENTAL QUESTIONNAIRE - APRIL 2011

Summary

In April 2011, we asked all parents to complete an on-line or paper copy of a questionnaire designed to measure their views about various aspects of Westholme.

There were 23 different and wide-ranging criteria, chosen to assess areas including standards of teaching and care, extra-curricular provision, ethos and management. For each criterion we asked how important it was on a scale of 1-4, with 1 being highly important on a sliding scale to 4, and how satisfied you were with our performance in this area, again with 1 being highly satisfied.

We also asked how satisfied you were overall with Westholme, and how likely on a scale of 1-10 that you would be to recommend Westholme.



I feel I can approach the staff if needed; they always listen...



Results

The Governors were delighted with the response, which was generally very positive indeed. 181 surveys were completed which represents a response rate of approximately 21% of the parental body. Significant highlights are:

- **49%** of parents were **delighted** and **43% very satisfied**, giving a total of **92%** in this pleasing category
- The overall score for whether the parents would recommend Westholme was 9.05 out of a possible 10, which again was an encouragingly high score
- Compliments were many, and wide-ranging, with special praise given to staff commitment and care
- All individual comments have been read by the Senior Management Team and will be addressed appropriately

The specific breakdown by School site is as follows:

Site	Recommend Score	No. responses
Junior Girls	9.26	35
Senior	9.05	97
Infants	9.04	26
Nursery	9.00	3
Sixth Form	8.93	14
Junior Boys	8.33	6
Total	9.05	181

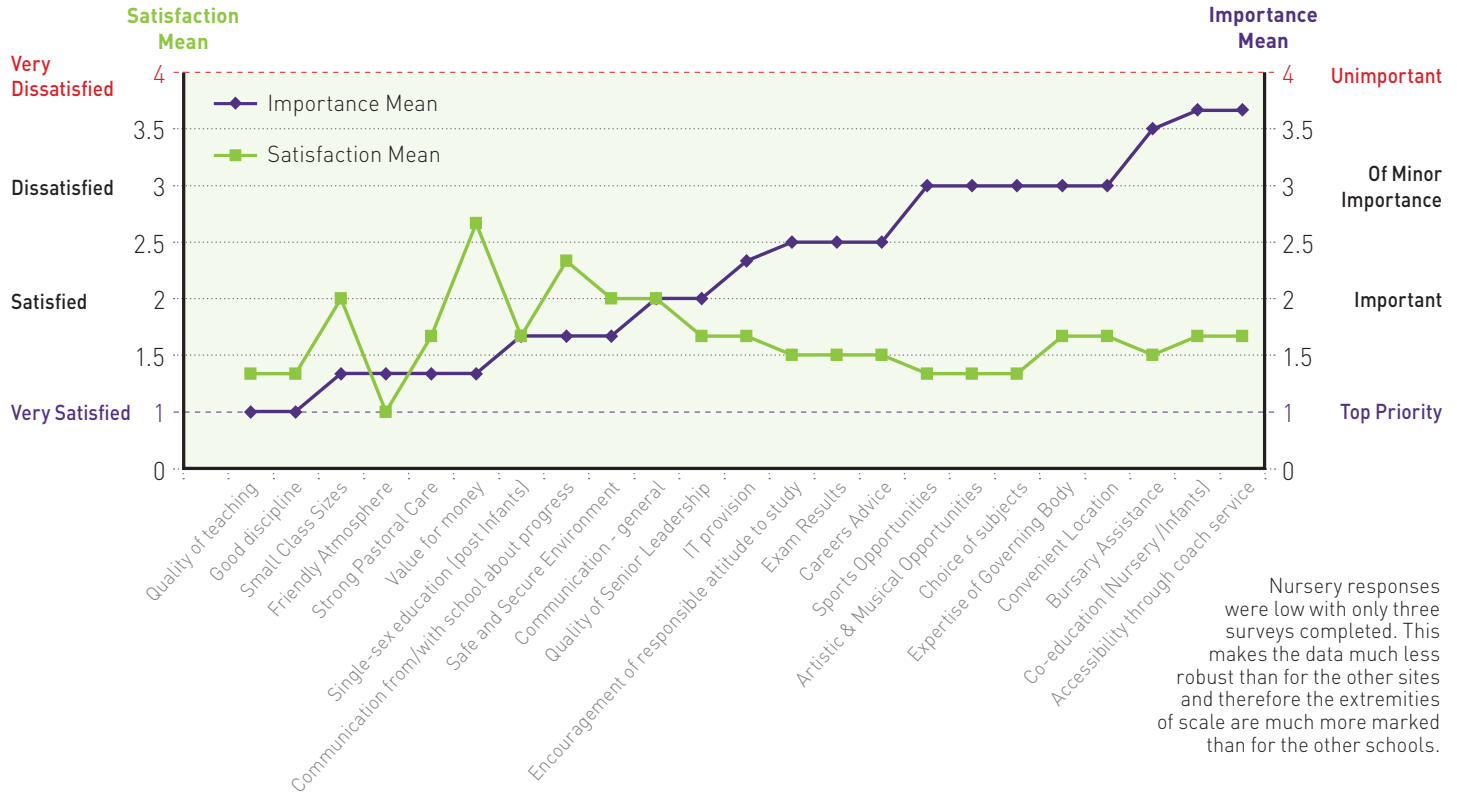


Westholme is an
Extraordinary
School



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Nursery



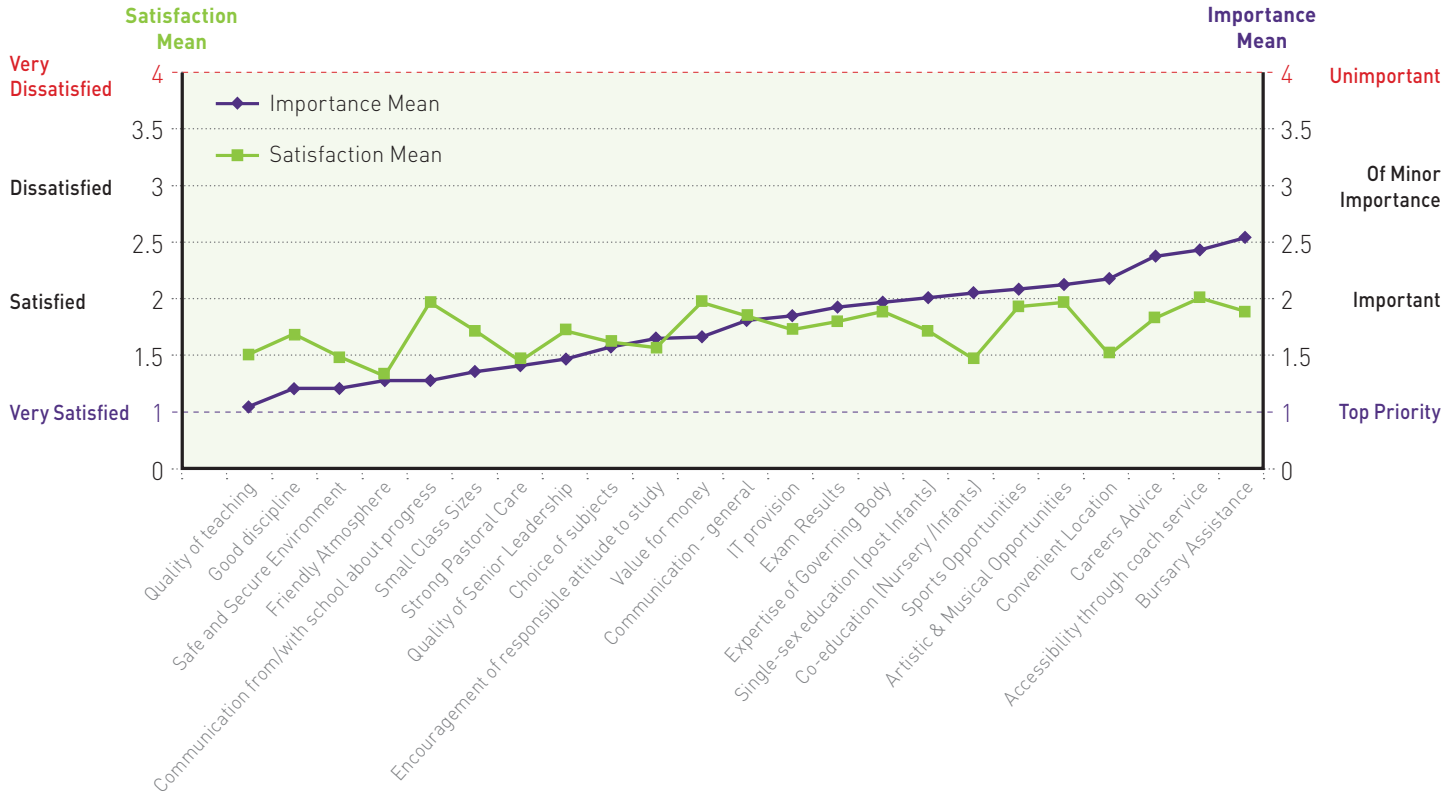
Nursery responses were low with only three surveys completed. This makes the data much less robust than for the other sites and therefore the extremities of scale are much more marked than for the other schools.



The Staff are excellent and they are great with my daughter...



Infants

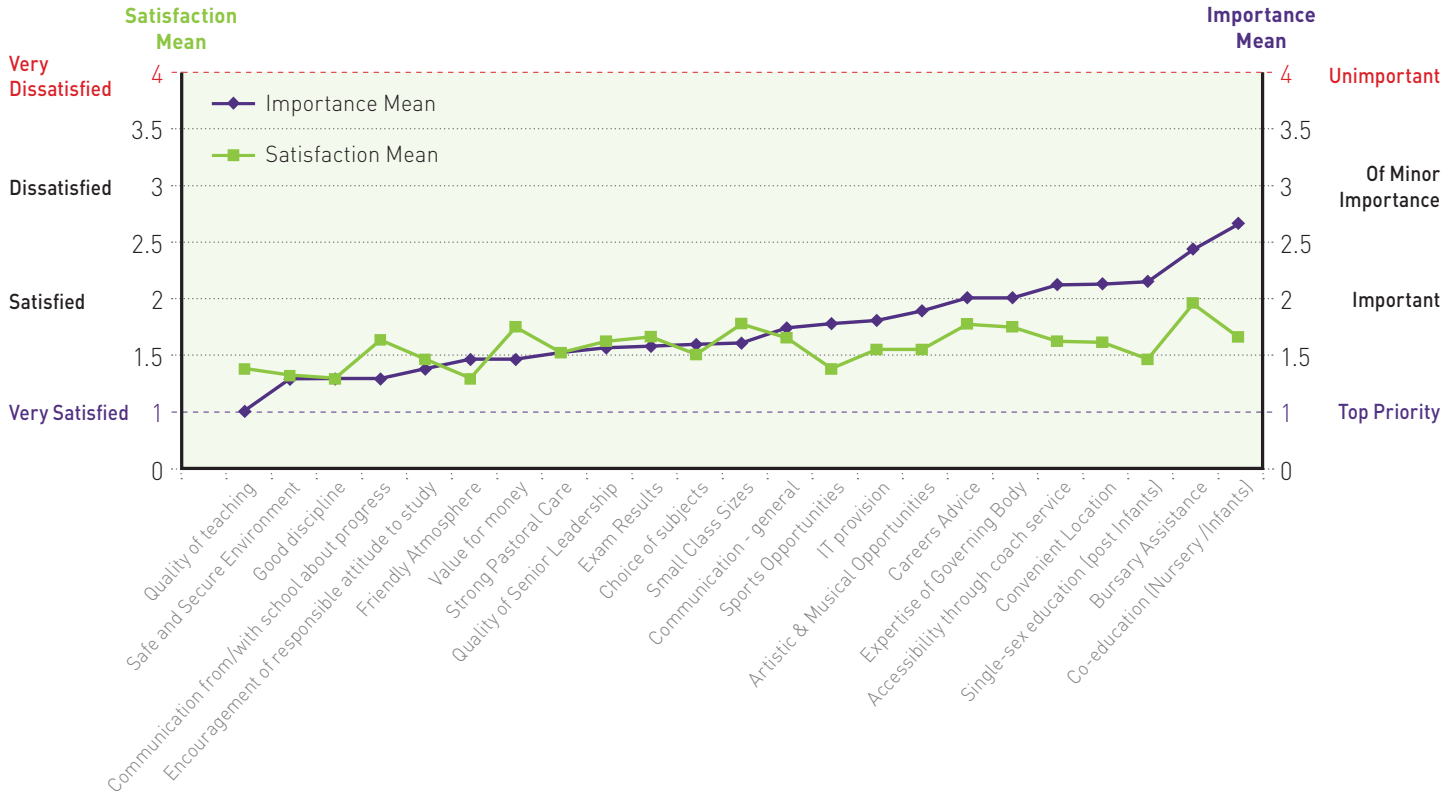


“

I find the School, staff, ethos, teaching and pastoral care amazing and would make the same choice of Westholme again...

”

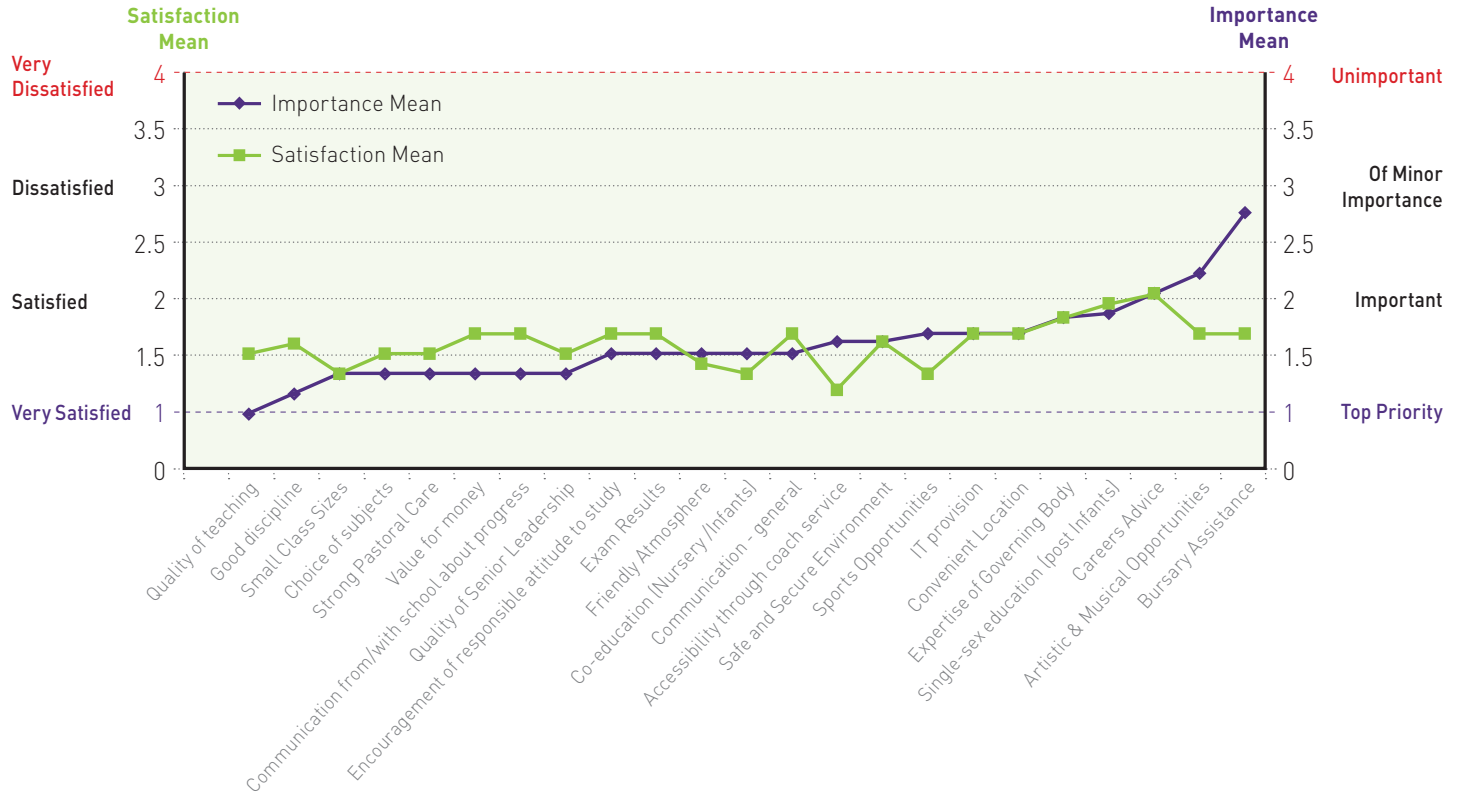
Junior Girls



Thank you! You have given my child a fantastic start to school life which she will always treasure...



Junior Boys

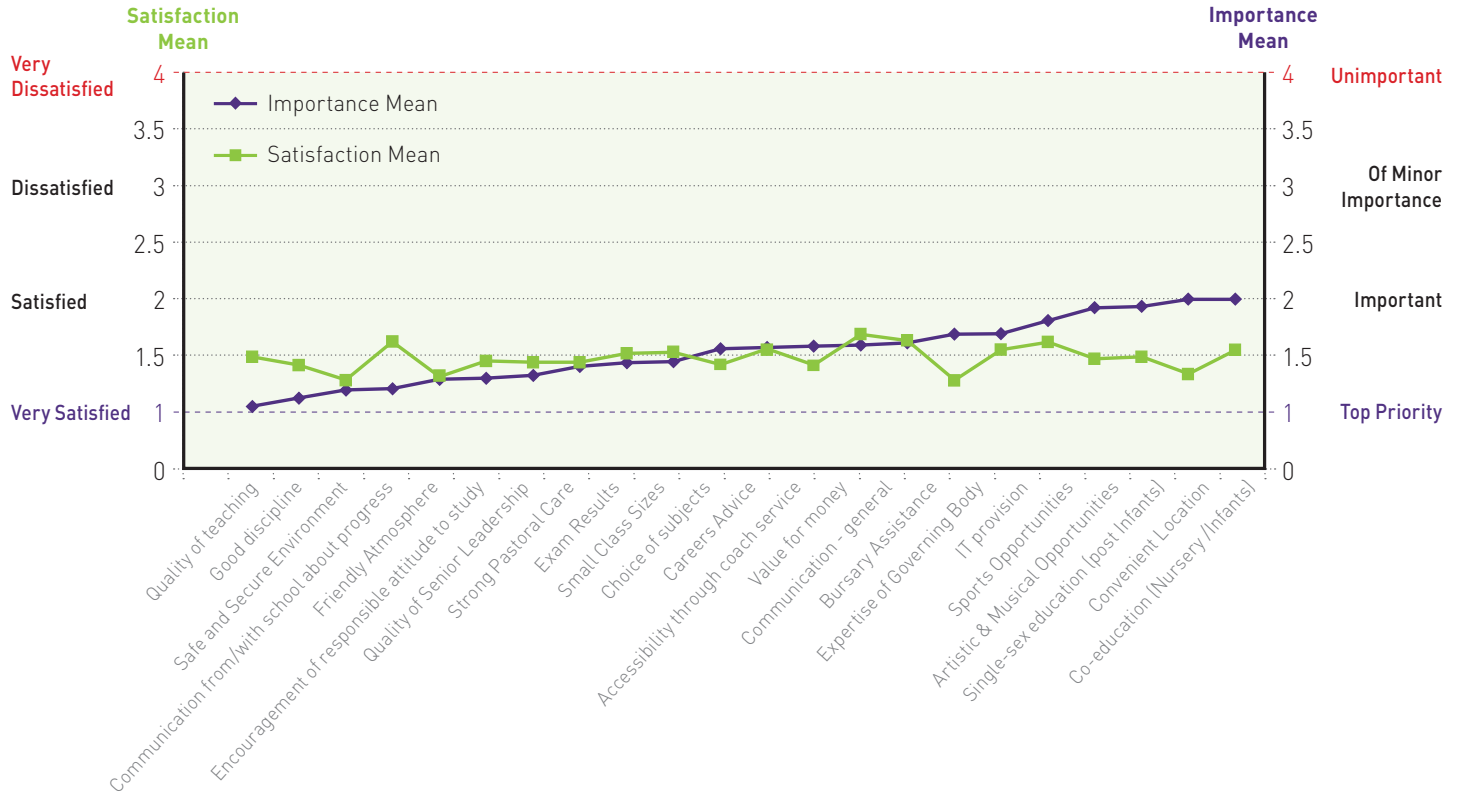


“

It's such a shame there is no continuation of the Boys' education...

”

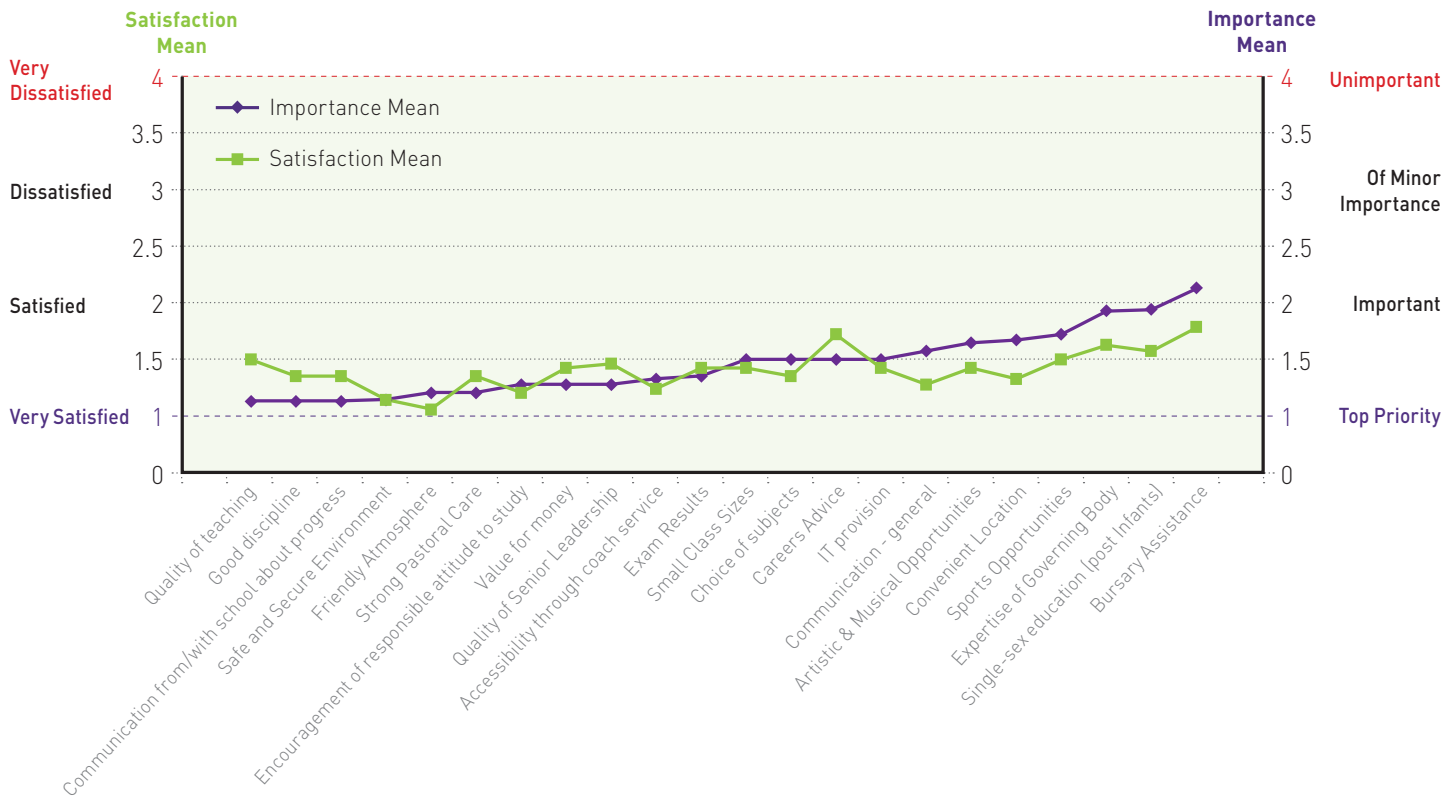
Senior



Our daughter's confidence and self-belief has increased amazingly...
Thank you so much!



Sixth Form



“

I would never have wanted my daughters to go anywhere else...

”

SUMMARY & CONCLUSIONS

The specific data has been broken down by each individual site to look at importance versus satisfaction for each criterion. In a perfect scenario, the lines would follow each other in a perfect match all the way along to demonstrate we are exactly in line with your expectations. Of course, it is not a perfect world and what we can see is that in some areas we fall short of expectation and in some areas we surpass it. All of these will be examined by Senior staff and management to look at ways to narrow the gaps and to keep in line with all that you expect from Westholme for your family.

Quality of teaching was, unsurprisingly, your number one priority across the whole school and evidently you are pleased with our performance in this area. Exam results came mid-table on the whole, suggesting that these are a natural outcome of high calibre teaching where a responsible attitude to study is encouraged. The results also showed us that you are very keen to have regular updates on your child's performance and this will certainly be an ongoing priority, with the Leadership team examining a number of initiatives to build on our existing rapport with you.



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Westholme has a key role in producing mature, well grounded individuals with a sense of morality

Discipline was another key area, appearing consistently in the top three criteria. Clearly Westholme has a key role in producing mature, well grounded individuals with a sense of morality. Providing the necessary framework of discipline to achieve this is a task we take seriously. Balanced against this is the need for a friendly atmosphere, again a high priority for you, and it is pleasing to see that in all sites we are exactly in line with your requirement in this area.

There were a number of specific comments, perhaps unique to your family. Senior Management will respond to all individual comments where you have given your contact details. We encourage a culture of openness and we much prefer to know what your opinions are so we can address you on a personal basis. Please do not wait for surveys to come out if you have an issue you wish to share with us; we welcome feedback at all times.

Thank you to all parents who took the time to fill in the survey. We are committed to best practice and continuous improvement and your assistance is invaluable.



We have a very happy child who
absolutely loves this school...



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