



## WESTHOLME SCHOOL

### **Parental Discussion Groups – Initial feedback**

The Governors, Principal and Bursar were very pleased with the response we received to our first session of Parental Discussion Groups, held last November. We would like to say a sincere thank you to all those families who gave their time and input. In total over 80 current parents from across the 5 School sites attended and the feedback was very positive. Specific highlights include:-

- Very high levels of satisfaction with the educational experience overall.  
  
“It has exceeded my expectations so far.”  
“They are doing way above what I expected.”  
“I am so pleased we made this choice.”
- Significant attachment to Westholme was evident through our family ethos.  
  
“What really attracted me to Westholme was the family ethos that exists in the place.”  
“My children are proud to come to Westholme and feel part of the family there.”  
“It just felt right here. A family feeling, but the academic side was here.”
- Values and morality were seen as important parts of School life.  
  
“We liked this School because of its groundings and values.”  
“They are all well balanced, well mannered children.”
- Pastoral care was highlighted as another key area where expectations are being exceeded.  
  
“The pastoral care is outstanding.”  
“The point is not that they have issues, because of course they will, it is how they are dealt with. And they are always dealt with.”
- Westholme’s facilities and extra-curricular provision were notable as other strong positives.  
  
“ I don’t think you would want for anything.”  
“The facilities are tremendous.”

The School was seen to be well-run, with pupils who are a great advocate for us, and we were delighted to hear how proud parents are to be part of our community.

Of course, we are not perfect and do not profess to be! The objective of the exercise was to hear how we could improve and what measures we can put in place to make your experience of Westholme even better. We have been able to make some immediate improvements, such as the introduction of even more extra-curricular provision at the infant level. The other points made will take some time to consider in order that we take meaningful and appropriate action. A working party comprising parents, Governors and staff has already been established to look at all aspects of uniform provision. Governors are also looking at methods and timeliness of communication with you. We assure you that further work will be done to address your thoughts and more feedback will follow over the coming months.

In all ways we strive for contented, successful and fulfilled pupils. Their care and education is our central purpose, and the framework for this is a successful and well run school. I am confident and satisfied that we are doing our utmost to meet the expectations of your family. This will continue. Thank you once again to all those who supported this new initiative.

Lillian Croston, Principal  
January 2010